



**Training
Solutions.**

 **JUNGHEINRICH**



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Operator Training: Keeping you on side of the legislation

Training has always been important to Jungheinrich. Trained operators will provide a more productive machine, improve the life of your truck, and most importantly keep the operator and the work place a safe environment.

The cost of an accident can far outweigh the cost of training. "Prevention is far more cheaper than the cure".

The provision and use of work equipment regulations 1998 (PUWER) place certain requirements on employers. You must make sure that all people who use, supervise or manage the use of work equipment have received adequate training.

We are here to help you achieve this, and with our team of instructors and professional courses, we hope that you find our service not only compliant, but also productive to your operation.

- Head Office
- Sales, service, used equipment, casual hire, hire contracts, leasing, workshops



Accreditations & Coverage

Jungheinrich operator training courses meet the requirements of the HSE L117 Approved code of practice for lift trucks.

We further support this by offering a range of courses accredited by AITT and other relevant accrediting bodies.



With a team of over 65 instructors nationwide, we have the ability to provide onsite or off site training to anywhere in the UK or Ireland.

We also have multiple training centres located across the country:

- Birmingham
- Milton Keynes
- Warrington
- Bristol
- Dartford
- Cumbernauld

Training Management

We understand that managing operators training records can be both time consuming and confusing.

Jungheinrich provide a training management service where we fully manage all your operators training records, we will make sure everyone is trained and fully compliant.

Included in this would be a full breakdown of costs, and on demand training reports.

We provide full training management and support of your requirements:

- Dedicated Account Manager
- Free training needs assessment
- Courses tailored to your trucks and environment
- Database management of records
- Refresher Reminders
- Technical Support
- Up to date training on new models



Forklift Truck Training

We provide courses for operators to be trained in the safe use of Forklift Trucks. The course is provided by an accredited instructor and meets the requirements of the HSE's L117 approved code of practice for Lift Truck.

Operators will be given an understanding of what can cause instability, best practice driving techniques, battery maintenance or other fuel relevant training applicable to the truck. The course also teaches operators how to stack and de-stack into racking and unload from vehicles if applicable.



Reach Trucks



Counterbalance Trucks

Trucks	BITA Code	Novice	Experienced	Refresher
Counterbalance (up to 5000kg)	B1	5 days	3 days	1 day
Counterbalance (5001 to 15000kg)	B2	5 days	3 days	1 day
Reach (up to 8000mm lift)	D1	5 days	3 days	1 day
Reach (above 8001mm lift)	D2	5 days	3 days	1 day
Pivot Steer	P	5 days	3 days	1 day

Course can be provided on a 1-1 basis or for a group of up to 3 operators. Conversion courses are also available.



Pedestrian Truck Training

We provide courses for operators to be trained in the safe use of Pedestrian Trucks covering a range of aspects. The course is provided by an accredited instructor and meets the requirements of the HSE's L117 approved code of practice for Lift Truck.

Operators will be with a full overview of the truck and its functionality, best practice driving techniques, battery maintenance. The course also teaches operators about stability and the causes of common accidents.



Trucks	BITA Code	Novice	Experienced	Refresher
Pedestrian Pallet Truck	A1	1 day	0.5 day	0.5 day
Rider Pallet Truck	A2	1 day	0.5 day	0.5 day
Pedestrian Stacker	A5	2 days	1 day	1 day

Course can be provided on a 1-1 basis or for a group of up to 3 operators. Conversion courses are also available.



VNA and Order Picker Training

We provide courses for operators to be trained in the safe use of Order Picker and VNA trucks covering a range of aspects. The course is provided by an accredited instructor and meets the requirements of the HSE's L117 approved code of practice for Lift Truck.

Operators will be given an understanding of what can cause instability, best practice driving techniques, battery maintenance or other fuel relevant training applicable to the truck.



Trucks	BITA Code	Novice	Experienced	Refresher
VNA Man Up	F1	5 days	3 days	1 day
VNA Man Down	F2	5 days	3 days	1 day
Low Level Order Picker	A2	1 days	0.5 days	0.5 day
Medium Order Picker	E1	4 days	3 days	1 day
High Order Picker	E2	4 days	3 days	1 day

Course can be provided on a 1-1 basis or for a group of up to 3 operators. Conversion courses are also available.

Rope Escape Training - with use of a VNA/Order Picker

All trucks that lift personnel above 3m should be fitted with a means of escape, in the event an operator is stranded at height.

Employers should have a 'Rescue plan' in the event of this happening and cannot rely just on a truck having a manual lowering valve.

Emergency Escape/Egress training requires refreshers annually as per HSE OC 282/31 - It is recommended that refresher training should be carried out least every 12 months to produce an effective 'conditioning' and maintain confidence.

Jungheinrich provide training to keep your operators compliant with the law.

Trucks	Novice	Refresher
Operator	1 day	1 day
Instructor	2 days	1 day



Other Equipment



Jungheinrich can train across various types of equipment and is not restricted to just Jungheinrich machines.

We also provide training on other types of Material Handling equipment such as:



Telehandlers



Heavy Plant



Overhead Cranes



Tow Tugs



Access Platforms (MEWPs)

Our training on access platforms can be delivered to either AITT accreditation, or In-house use only.

All different types of access equipment is covered to suit every site requirement.



Scissor Lift



Boom Access Platform



Static and trailer
Access Platforms



Safety Harness Training



Non Mechanical Training

We also provide training across a range on non-mechanical machines, that also relate to the warehousing industry, such as:



Traffic management
(Banksman)



Manual Handling



Warehouse / Forklift
Awareness



Fire Marshall



First Aid

Forklift Instructor Training

Our forklift instructor courses can be provided on-site or at our instructor training.

We provide the following Instructors:

AITT Instructor (Full and Renewal)
In-house Instructor (Full and Renewal)

Instructors will be provided with the skills required to deliver training to a group of people, to comply with the relevant approved code of practice.

Good communication and presentation skills are required and understanding of Health and Safety regulation and a willing to help and encourage people.

We run open AITT instructor courses across all our training centres. Please contact us for more information and the next courses available.



Manager & Supervisor FLT Training

We provide Managing Fork Truck Operations training course, to meet the requirement of the HSE.

Managers and Supervisors have a responsibility to the employees that they are suitably training, not as fork truck operators, but as their responsibility as a manager.

We cover a range of subjects in this engaging and knowledgeable course such as:

The Law
Accident Causes and Report
Pre-use checks
Truck Stability
What happens when it goes wrong
How to ensure safety
Basic FLT understanding



ISM Online

With training available at our UK locations or at your site, our ISM Online training suits both new users and acts as a refresher for existing users. The course will ensure that you can manage your fleet and operators effectively, utilising your ISM Online management portal.



Under Pallet Carrier with Recovery Cage

We provide operators to be trained in the safe use of the UPC (Under Pallet Carrier) and its Recovery Cage, in the case of the UPC being stranded.

The course is provided by an accredited instructor and meets the requirements of the all relevant HSE publications, including HASAWA, PUWER. Operators will be given an understanding basic inspection. Use of the remote, and how to operate the cage.

Course length	Novice	Refresher
UPC & Recovery Cage	1 day 3 people	1 day 6 people

Contact the team on:
0800 357 457



Jungheinrich UK Ltd.

Head Office:

Sherbourne House

Sherbourne Drive

Tilbrook

Milton Keynes MK7 8HX

Telephone 01908 363100

Fax 01908 363180

info@jungheinrich.co.uk

www.jungheinrich.co.uk

