Invitation to the Annual General Meeting on 27 August 2020

JUNGHEINRICH

Jungheinrich Aktiengesellschaft, Hamburg ISIN DE0006219900, DE0006219926 and DE0006219934

We hereby invite the shareholders in our company to the

Annual General Meeting on Thursday, 27 August 2020, at 10.00 a.m.

which will take place exclusively as a <u>virtual</u> Annual General Meeting, without the option for shareholders or their proxies (apart from the proxy designated by the company) to attend in person. Shareholders and their proxies who are properly registered can follow the entire Annual General Meeting by live audio and video stream in the company's password-protected AGM shareholder portal.

Holders of ordinary shares can only exercise their voting rights by postal vote or by appointing one of the company proxies.

Please note the rules on registering for the Annual General Meeting, as registration is still required. The location of the Annual General Meeting as required by the German Stock Corporation Act is the company's place of business, Friedrich-Ebert-Damm 129, 22047 Hamburg.

I. Agenda

- Presentation of the finalised financial statements and the consolidated financial statements approved by the Supervisory Board, together with the combined Group management report for the financial year 2019 and the Supervisory Board report for financial year 2019
- 2. Resolution on the use of distributable profit for the 2019 financial year

The Board of Management and the Supervisory Board propose that the distributable profit disclosed for the 2019 financial year in the amount of \leq 47,880,000.00 be fully appropriated as follows:

Dividend payment

of €0.46 per ordinary share €24,840,000.00

Dividend payment

of €0.48 per preferred share €23,040,000.00

Resolution on discharge of the Members of the Board of Management for the 2019 financial year

The Board of Management and the Supervisory Board propose to discharge the current Members of the Board of Management for the 2019 financial year.

4. Resolution on discharge of the Members of the Supervisory Board for the 2019 financial year

The Board of Management and the Supervisory Board propose to discharge the current Members of the Supervisory Board for the 2019 financial year.

5. Selection of the auditor for the 2020 financial year

Based on the recommendation by the Finance and Audit Committee the Supervisory Board proposes that

PricewaterhouseCoopers GmbH, Wirtschaftsprüfungsgesellschaft, Hamburg, Germany,

is selected as the auditor for the 2020 financial year.

 Resolution on amendments to the articles of association pursuant to the act transposing the second Shareholder Rights Directive (SRD II)

The act transposing the second Shareholder Rights Directive (SRD II) took effect as of 1 January 2020. Among other things, it includes new rules on preparing the Annual General

Meeting, which applies to shareholder meetings convened after 3 September 2020. Since the next Annual General Meeting of Jungheinrich Aktiengesellschaft will take place after these rules take effect, the articles of association must be amended in line with the future legal situation in due time.

Having said this, the Board of Management and the Supervisory Board propose to amend the articles of association in line with the new legislation and to resolve as follows:

6.1. Amendment to Section 7, Paragraph 1 of the articles of association (registered shares)

Section 7, Paragraph 1 of the articles of association is changed to now read as follows:

"(1) Registered shareholders with ordinary share certificates numbers 1 and 2 who are natural persons must provide the company with their name, address, date of birth and an email address, and those who are legal persons must provide their company name, business address, place of business and an email address, and in both cases they must provide the number of shares held by them, for entry in the share register.

The remainder of Section 7 of the articles of association is unchanged.

6.2. Change to Section 19, Paragraph 5 of the articles of association (place and convening of the Annual General Meeting)

Section 19, Paragraph 5 of the articles of association is changed to now read as follows:

"(5) Notifications by the company pursuant to Section 125 of the German Stock Corporation Act will be transmitted in accordance with the legislative provisions."

Section 19 of the articles of association remains otherwise unchanged, subject to resolutions taken under agenda items 7 and 8 below.

6.3. Change to Section 20, Paragraphs 3 and 4 of the articles of association (participation in the Annual General Meeting)

Section 20, Paragraphs 3 and 4 of the articles of association are changed to now read as follows:

"(3) Holders of bearer shares demonstrate their right to attend the Annual General Meeting and exercise their voting rights by means of a share certificate issued in accordance with Section 67c, Paragraph 3 of the German Stock Corporation Act by the final intermediary, which may also be sent directly to the company

by the final intermediary. Holders of ordinary shares who do not keep their shares in a securities account managed by an intermediary demonstrate their right to attend the Annual General Meeting and exercise their voting rights by means of a share certificate issued by the company, a notary registered within the European Union, a securities depository or an intermediary.

(4) The share certificate pursuant to Section 67c, Paragraph 3 of the German Stock Corporation Act or Section 20, Paragraph 3, Sentence 2 of the articles of association must refer to the beginning of the twenty-first day prior to the Annual General Meeting."

The remainder of Section 20 of the articles of association is unchanged.

6.4. Change to Section 22, Paragraph 3 of the articles of association (resolutions)

Section 22, Paragraph 3 of the articles of association is changed to now read as follows:

"(3) Shareholders may be represented by proxies when exercising their voting rights. The proxy certificate, its revocation and the proof of authorisation towards the company must be in text form. The rules in this paragraph governing the formal requirements for proxies do not apply to proxy certificates for intermediaries, shareholder associations, or other institutions or individuals covered by Section 135 of the German Stock Corporation Act. Furthermore, the company can provide one or more proxies."

The Board of Management is instructed to file the changes to the articles of association in 6.1., 6.2. and 6.3. for entry in the commercial register only after 3 September 2020.

 Resolution on the possibility of recording and broadcasting audio and video of the Annual General Meeting and corresponding change in the articles of association (new Section 19, Paragraph 6; place and convening of the Annual General Meeting)

The company's articles of association do not currently include any option for broadcasting the Annual General Meeting, e.g. by streaming it online. In order to be able to use this medium in future, the Board of Management will be authorised, in consultation with the chairperson of the meeting, to permit the streaming of all or part of the Annual General Meeting so that it can also be viewed without restriction by the general public.

The Board of Management and Supervisory Board therefore propose adding a new Paragraph 6 to Section 19 of the articles of

association (place and convening of the Annual General Meeting) and to resolve as follows:

Section 19 of the articles of association is amended by the following Paragraph 6:

- "(6) The Board of Management is authorised, in agreement with the chairperson of the meeting, to permit the audio and video recording and broadcasting of all or part of the Annual General Meeting. The broadcast may also be in a form to which the general public has access."
- 8. Resolution on the option of holding the Annual General Meeting without the physical presence of the members of the Supervisory Board and shareholders or their proxies and on the option for ordinary shareholders of exercising their voting rights by postal vote and the corresponding amendments to the articles of association (new Section 19 Paragraphs 7 to 10; place and convening the Annual General Meeting)

As a consequence of the coronavirus crisis, the Act Concerning Measures Under the Law of Companies, Cooperative Societies, Associations, Foundations and Commonhold Property to Combat the Effects of the COVID-19 pandemic ("COVID-19 Act"), allows the audio and video transmission of the entire Annual General Meeting, electronic attendance by shareholders and the attendance of Supervisory Board members by audio and video transmission under certain circumstances for a limited period without any corresponding authorisation in the articles of association.

In order to retain these options after the COVID-19 Act ceases to apply, the corresponding authorisation is to be included in the articles of association, particularly pursuant to Section 118, Paragraph 1 Sentence 2, Paragraph 3 Sentence 2 and Paragraph 4 of the German Stock Corporation Act. This is partly intended to address any future legal or practical restrictions that may apply to mass events and to make use of the technical opportunities.

The Board of Management and the Supervisory Board propose including the following new Section 19 Paragraphs 7, 8, 9 and 10 in the articles of association:

- "(7) In agreement with the chairperson of the meeting, members of the Supervisory Board may exceptionally be permitted to attend the Annual General Meeting by way of audio and video transmission if they are not able to attend in person or only at a considerable cost in time and expense due to statutory restrictions or because their place of business or residence is outside Germany.
- (8) The Board of Management is authorised to enable shareholders to participate in the Annual General Meeting without being

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- physically present and without a proxy and to exercise some or all of their rights partly or wholly by means of electronic communications. If the Board of Management makes use of this authorisation, further details are to be communicated in the notice convening the Annual General Meeting.
- (9) The Board of Management is authorised to enable Annual General Meetings to take place without the physical presence of shareholders or their proxies to the extent permitted by the German Stock Corporation Act or other legislation and in line with the details of the relevant legislation. If the Board of Management makes use of this authorisation, further details are to be communicated in the notice convening the Annual General Meeting.
- (10) The Board of Management is authorised to enable the ordinary shareholders to cast their votes in writing or by means of electronic communications (postal vote) without attending the Annual General Meeting. It may adopt detailed rules for postal voting. If the Board of Management makes use of this authorisation, further details are to be communicated in the notice convening the Annual General Meeting."

II. Virtual Annual General Meeting without the physical presence of the shareholders or their proxies

In view of the ongoing COVID-19 pandemic, the Board of Management has decided, with the approval of the Supervisory Board, pursuant to Section 1 Paragraph 1 and 2 of the COVID-19 Act to hold the Annual General Meeting without the physical presence of shareholders or their proxies (except the company proxy), exclusively as a virtual Annual General Meeting.

Shareholders and their proxies who are properly registered can follow the entire Annual General Meeting by live audio and video stream in the company's password-protected AGM shareholder portal.

Holders of ordinary shares can only exercise their voting rights by postal vote or by appointing the company's proxy. Please note the rules in III. 2. below on registering for the Annual General Meeting, as registration is still required.

Holding the Annual General Meeting exclusively as a virtual Annual General Meeting without the physical presence of the shareholders or their proxies on the basis of the COVID-19 Act requires some changes to the organisation of the meeting and to shareholder rights.

We therefore ask our shareholders to note the following information on the option of following the Annual General Meeting by audio and video stream, on the exercise of voting rights by ordinary shareholders and on other shareholder rights.

III. Further information, notes on convening the virtual Annual General Meeting and conditions for attending, the exercise of voting rights by ordinary shareholders and other shareholder rights

1. Notifications pursuant to Section 49, Paragraph 1, Sentence 1, Item 1 of the German Securities Trading Act

The company's share capital at the time the notice convening the Annual General Meeting was published in the Federal Gazette was €102,000,000.00, which is divided into 102,000,000 shares consisting of 54,000,000 no-par-value ordinary shares and 48,000,000 no-par-value preferred shares without voting rights. Each ordinary share has one vote at the Annual General Meeting, so that the total number of voting rights at the time the notice convening the Annual General Meeting was published in the Federal Gazette was 54,000,000. No voting rights may be exercised from treasury shares held by the company. The company currently holds no treasury shares.

Conditions for attending the virtual Annual General Meeting, for the exercise of voting rights by ordinary shareholders and other shareholder rights

The Annual General Meeting is being held pursuant to Section 1 Paragraph 2 of the COVID-19 Act exclusively as a virtual Annual General Meeting without the physical presence of the shareholders or their proxies (except the company proxy).

Shareholders and their proxies (except company proxy) may not be physically present at the place of the Annual General Meeting. Holders of ordinary shares or their proxies can only exercise their voting rights by postal vote (no electronic voting) or by appointing the company's proxy. Electronic attendance at the Annual General Meeting as defined in Section 118 Paragraph 1 Sentence 2 of the German Stock Corporation Act is not possible.

Properly registered shareholders will be able to follow the entire Annual General Meeting by online audio and video stream in the company's password-protected AGM shareholder portal, which can be found on the company website at

www.jungheinrich.com in the section Investor Relations/Annual General Meeting.

Holders of ordinary and preferred shares who wish to attend the virtual Annual General Meeting, and holders of ordinary shares who wish to exercise their voting rights, must register. Registration must be received by the company at the following address: Jungheinrich AG c/o Deutsche Bank AG Securities Production General Meetings P.O. Box 20 01 07 60605 Frankfurt

Fax: +49 69 1201286045 Email: wp.hv@db-is.com

by no later than

20 August 2020 (midnight CEST)

in text form (Section 126b of the German Civil Code) in German or English.

The following provisions apply to bearer shares. In order for holders of ordinary shares and preferred shares to attend the Annual General Meeting, and for holders of ordinary shares to exercise their voting rights, a share certificate in German or English from the bank managing the securities account is required in text form (Section 126b of the German Civil Code). The share certificate must refer to the beginning of the twenty-first day prior to the Annual General Meeting (certificate date), i.e.

6 August 2020 (00.00 CEST),

and must be received by the company no later than

20 August 2020 (midnight CEST)

at the address provided above for the registration.

If holders of ordinary shares do not keep their shares in a securities account managed by a bank or financial services provider, they can provide evidence of their shareholding by means of a share certificate issued by the company, a notary registered within the European Union, a securities depository or a bank or financial services provider, which must be received by the company in the required form before the deadline.

In relation to the company, only those holders of bearer shares who provide evidence of their shareholding as described above prior to the deadline will be permitted to participate in the Annual General Meeting and to exercise their voting rights. In particular, with relation to the company, disposals or other share transfers that take place after the certificate date have no effect on the scope and the exercise of the previous shareholder's statutory rights to attend and vote. The same applies to the purchase of shares after the certificate date. Persons who do not hold shares as of the certificate date and only become holders of bearer

shares at a later date are not entitled to attend or to exercise voting rights. The certificate date has no bearing on dividend rights.

3. Voting rights and authorisation

Properly registered shareholders can also exercise their voting rights via a proxy, e.g. an intermediary, a shareholder association or another person of their choice. In this case, the rules as described above for bearer shares regarding registering on time and in due form, and providing a share certificate on time and in due form, also apply. The proxy must generally be appointed in text form (Section 126b of the German Civil Code) in accordance with Section 134, Paragraph 3, Sentence 3 of the German Stock Corporation Act.

Holders of ordinary and preferred shares may appoint a proxy by completing the proxy form on the access card and giving the access card with the access data for the password-protected AGM shareholder portal to the proxy. Proxies can also be appointed electronically online by means of the procedure defined by the company, using the data on the access card. By using the password-protected AGM shareholder portal and entering the name and surname and place of residence of the proxy, the proxy confirms that he has been properly appointed. In this case, additional evidence of the appointment must be sent to the company as described below by the end of the Annual General Meeting.

If an intermediary, a shareholder association or another institution or person deemed to be equivalent as per Section 135 of the German Stock Corporation Act is to be appointed as a proxy, there is no requirement for text form; in this case, the formal requirements are defined in Section 135 of the German Stock Corporation Act. However, we should point out that in this case the institutions or persons to be appointed may require a special proxy form, because according to Section 135 of the German Stock Corporation Act, they are obliged to maintain documented proof of their authority. If you intend to appoint as a proxy an intermediary, a shareholder association or another institution or person deemed equivalent in Section 135 of the German Stock Corporation Act, please ask these institutions or persons about any formal requirements. Section 67a, Paragraph 4 of the German Stock Corporation Act defines an intermediary as a person providing custodial or administrative services for securities, or managing securities accounts for shareholders or others, if the services are related to shares in companies registered in a member state of the European Union or another signatory state to the agreement on the European Economic Area. The term intermediary therefore particularly includes banks within the meaning of Article 4, Paragraph 1, Item 1 of the Capital Requirements Regulation (Regulation (EU) No. 575/2013).

Section 67a, Paragraph 5, Sentence 2 of the German Stock Corporation Act defines a final intermediary as an intermediary holding company shares in custody for a shareholder.

The proof of authorisation must either be uploaded to the password-protected AGM shareholder portal by the proxy on the day of the Annual General Meeting or sent to the company at the following address:

Jungheinrich AG AGM Department Friedrich-Ebert-Damm 129 22047 Hamburg, Germany Fax: +49 40 6948-1288 Email: hv@jungheinrich.de

Shareholders will receive a registration form for the Annual General Meeting. Shareholders who wish to follow the Annual General Meeting or attend by proxy must use this form to request an access card in their name or that of the proxy.

We give shareholders with voting rights the option of appointing the proxy designated by the company to represent them in the virtual Annual General Meeting. Holders of ordinary shares wishing to appoint the proxy designated by the company must also request an access card for the Annual General Meeting. For organisational reasons the proxy form and voting instructions for the company proxy must be received by the company no later than 26 August 2020 (date of receipt) at the following address:

Jungheinrich AG AGM Department Friedrich-Ebert-Damm 129 22047 Hamburg, Germany Fax: +49 40 6948-1288 Email: hv@jungheinrich.de

Alternatively the company proxy can be appointed in advance via the password-protected AGM shareholder portal by shareholders with voting rights. Proxies and voting instructions given to the company proxy via the AGM shareholder portal must be given in full by the time voting starts. Up to this point it is also possible to revoke proxies or change instructions given via the online portal. The login data (access number and PIN) printed on the access card are required to use the password-protected AGM shareholder portal. Shareholders can log in via the company website

www.jungheinrich.com in the section Investor Relations/Annual General Meeting.

Further details will be sent in writing to shareholders with voting rights.

If a shareholder appoints more than one proxy, the company many reject one or more of them.

4. Procedure for exercising voting rights by postal vote

Ordinary shareholders can cast their votes only electronically or in writing without taking part in the Annual General Meeting (postal vote). Registration for the Annual General Meeting in the required form before the deadline is required for the exercise of voting rights.

For electronic postal voting, the company's password-protected AGM shareholder portal is available at

www.jungheinrich.com in the section Investor Relations/Annual General Meeting

from 6 August 2020 until the start of voting at the Annual General Meeting. Ordinary shareholders with voting rights will receive their access data after registration.

Alternatively, shareholders with voting rights can use the form sent with the access card for postal voting once they have registered. Postal votes must be received by the company no later than 26 August 2020 (date of receipt) at the following address:

Jungheinrich AG AGM Department Friedrich-Ebert-Damm 129 22047 Hamburg, Germany Fax: +49 40 6948-1288 Email: hv@jungheinrich.de

5. Motions and election proposals by shareholders

Shareholders whose shares account in aggregate for one-twentieth, or \leqslant 500,000.00, of share capital (corresponding to 500,000 shares) may request that items be added to the agenda and made public in accordance with Section 122, Paragraph 2 of the German Stock Corporation Act.

The shareholders must demonstrate that they have held the shares for at least 90 days prior to receipt of the request and that they hold the shares until the decision on their motion has been made by the Board of Management. An explanatory statement or draft resolution must be enclosed with each new agenda item.

The request must be received by the company at the following address:

Jungheinrich AG Board of Management Friedrich-Ebert-Damm 129 22047 Hamburg, Germany

or in electronic form pursuant to Section 126a of the German Civil Code at

Email: hv@jungheinrich.de

at least 30 days prior to the Annual General Meeting, i.e. by the close of

27 July 2020 (midnight CEST).

Countermotions with explanatory statements by shareholders opposing a proposal by the Board of Management and Supervisory Board on a particular agenda item pursuant to Section 126 of the German Stock Corporation Act, or proposals from shareholders on the election of auditors pursuant to Section 127 of the German Stock Corporation Act, may only be sent to the following address as original documents, by fax or email.

Jungheinrich AG
AGM Department
Friedrich-Ebert-Damm 129
22047 Hamburg, Germany
Fax: +49 40 6948-1288
Email: hv@jungheinrich.de

Countermotions and election proposals from shareholders received at least 14 days prior to the date of the Annual General Meeting, i.e. no later than the close of

12 August 2020 (midnight CEST)

at the above address, will be made immediately available to all shareholders online at www.jungheinrich.com in the section Investor Relations/Annual General Meeting, together with any comment by the management, provided that the other conditions for mandatory publication as defined in Section 126 or 127 of the German Stock Corporation Act are satisfied. This is particularly the case when a share certificate is presented for bearer shares. Countermotions from shareholders sent to a different address will not be considered.

6. Opportunity to submit questions by means of electronic communications

Section 1 Paragraphs 1 and 2 of the COVID-19 Act give shareholders the opportunity to submit questions by means of electronic communications. The Board of Management has decided, with the approval of the Supervisory Board, that questions must be submitted at least two days before the Annual General Meeting by means of electronic communications in order to ensure that the Annual General Meeting runs smoothly.

Questions will therefore only be considered if they have been submitted by no later than

25 August 2020 (midnight CEST)

via the password-protected AGM shareholder portal at

www.jungheinrich.com in the section Investor Relations/Annual General Meeting

The company's password-protected AGM shareholder portal and the opportunity to submit questions are available to shareholders from 6 August 2020.

Questions will be answered by the Board of Management at the Annual General Meeting. According to Section 1 Paragraph 2 Sentence 2 of the COVID-19 Act, the Board of Management decides at its own professional discretion which questions it answers and how.

7. Lodging objections

Notwithstanding Section 245 Item 1 of the German Stock Corporation Act, shareholders who have exercised their voting rights as described above have the option of objecting to one or more resolutions of the Annual General Meeting, without attending the Annual General Meeting, by means of electronic communication with the notary recording the proceedings. For the objection to be valid the shareholder or proxy must submit the objection, stating the resolution to which it refers, by the end of the Annual General Meeting via the company's password-protected AGM shareholder portal at

www.jungheinrich.com in the section Investor Relations/Annual General Meeting.

8. Further explanations and publications on the company website

This invitation, further information and detailed comments on shareholder rights can be found online at www.jungheinrich.com in the section Investor Relations/Annual General Meeting.

Information pursuant to Section 124a of the German Stock Corporation Act is made available to investors at the website of Jungheinrich AG, www.jungheinrich.com in the section Investor Relations/Annual General Meeting. There is no obligation for the Board of Management to provide a report with explanatory notes pursuant to Sections 315a and 289a of the German Commercial Code since the requirements for this are not met.

9. Data protection information

In this section we inform you about the personal data that we process from you as our shareholder or from a statutory or appointed proxy in connection with the preparation, realisation and follow-up of our virtual Annual General Meeting and about your rights concerning the processing of your data under Regulation (EU) 2016/679 (General Data Protection Regulation) and the German Federal Data Protection Act.

Categories of personal data processed

The company processes the following categories of personal data about its shareholders for the organisation of the Annual General Meeting: contact data (e.g. name and email address), information about your shares (e.g. number of shares) and administrative data (e.g. access number and account data for the password-protected AGM shareholder portal).

When you use our online AGM shareholder portal we collect the data needed to use and provide the shareholder portal. These include access data (access number and PIN) and the following access and device information, which are logged in the web server's log files: data retrieved or requested; date and time of retrieval; report whether the retrieval was successful; type of web browser used; referrer URL (previously visited page); IP address; access number and session ID; login. Your browser sends us this data automatically when you visit our shareholder portal.

We also process information about questions and other enquiries concerning the Annual General Meeting from shareholders or their proxies submitted via the shareholder portal.

Legal basis and purpose of data processing

Data is processed to prepare, realise and follow-up the Annual General Meeting. The processing of personal data in the context of the Annual General Meeting takes place on the basis of Art. 6 Paragraph 1 lit. c of the General Data Protection Regulation. This provides that the processing of personal data is lawful if it is required to meet a legal obligation. The company is legally obliged to carry out an Annual General Meeting of shareholders. To satisfy this obligation, it is necessary to process

the aforementioned categories of personal data. Shareholders cannot register for the Annual General Meeting without providing their personal details.

The processing of the aforementioned access data and device information is necessary for technically providing the shareholder portal, identifying any misuse, troubleshooting and ensuring the smooth functioning of the virtual Annual General Meeting. The legal basis for the processing is the legitimate interest of Jungheinrich AG in the purposes of data processing mentioned in this section (Art. 6 Paragraph 1 lit f. General Data Protection Regulation).

Controller

The company is the controller for data processing. Contact information for the controller is:

Jungheinrich AG Group Data Protection Officer Friedrich-Ebert-Damm 129 22047 Hamburg, Germany Email: datenschutz@jungheinrich.de

Disclosure of personal data/use of service providers

Personal data concerning shareholders is not generally transferred to third parties. Third parties do exceptionally gain access to the data insofar as they have been engaged by the company to provide services in the context of organising the virtual Annual General Meeting. This relates to typical service providers for shareholder meetings, such as specialised agencies, law firms or public auditors. These service providers only receive personal data to the extent necessary for them to perform the service. The shareholder portal is operated by our service provider UBJ GmbH, Hamburg, exclusively on our behalf and on our instructions.

While exercising their statutory right to inspect the list of people attending the Annual General Meeting, other participants and shareholders may see data about shareholders that is recorded in the list of participants. Shareholders' personal data is also made public in connection with requests to add items to the agenda, countermotions and proposals for election that must be published, if these are made by shareholders.

If you as a shareholder make use of the opportunity to submit questions before the virtual Annual General Meeting via our shareholder portal, your name is mentioned – with your consent if you click the appropriate box. Your name can then be seen by other people attending the virtual Annual General Meeting.

Retention period

We erase the personal data mentioned above as soon as it is no longer necessary for the purposes mentioned above, as long as we are not required by law to retain the data for longer. Depending on the specific case, the data collected in connection with the Annual General Meeting is retained for up to 3 years (but not less than 2 years) after the end of the Annual General Meeting and then erased, unless the further processing of the data is still necessary in the specific case to process proposals, decisions or legal procedures relating to the Annual General Meeting.

The access data and device information mentioned above are generally erased 30 days after the virtual Annual General Meeting, unless they have to be retained with the documents relating to the Annual General Meeting.

Your data protection rights

Upon request, shareholders have the right to receive information about stored data that concerns them at no charge (Art. 15 of the General Data Protection Regulation). In addition, they have the right to the correction of inaccurate data (Art. 16 of the General Data Protection Regulation), the right to demand the restriction of excessive data processing (Art. 18 of the General Data Protection Regulation), and the right to demand the erasure of wrongfully processed data or of personal data that has been stored too long (Art. 17 of the General Data Protection Regulation – provided this does not conflict with any legal obligation to preserve records or any other reasons stipulated by Art. 17 Paragraph3 of the General Data Protection Regulation). Furthermore, shareholders have the right to receive all data concerning them which is stored by us in a common file format (Art. 20 of the General Data Protection Regulation - right to data portability).

When we process your data for the legitimate interests of Jungheinrich AG, you have the right to object at any time, on grounds relating to your personal situation, to processing of personal data concerning you (right to object – Art. 21 of the General Data Protection Regulation). Data processing will then be stopped unless we can demonstrate compelling legitimate grounds for the processing which override your interests, rights and freedoms or the processing is for the establishment, exercise or defence of legal claims.

To exercise these rights, shareholders should simply send an email to:

datenschutz@jungheinrich.de

In addition, shareholders have the right to file a complaint with a data protection supervisory authority.

The data protection officer of Jungheinrich AG can be reached at the following address:

Jungheinrich AG Group Data Protection Officer Friedrich-Ebert-Damm 129 22047 Hamburg, Germany Email: datenschutz@jungheinrich.de

Hamburg, July 2020

Jungheinrich AG
The Board of Management

Jungheinrich Aktiengesellschaft

Friedrich-Ebert-Damm 129 22047 Hamburg, Germany Phone: +49 40 6948-0

Fax: +49 40 6948-1777 Internet: www.jungheinrich.com E-Mail: info@jungheinrich.com